Ricoh Higher **Education**

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Digital transformation for hybrid higher education is no longer part of the future, it's happening **NOW.**

49%

of adults worldwide envision higher ducation in their country in both online and face-to-face modes in the next few years.

Source: Ipsos article: In the future, higher education is expected to be online

Do you know how to start creating an innovative education model?

Today more than ever, higher education institutions play a fundamental role in developing professionals with skills and knowledge that adapt to the new demands of the market and, of course, to the demands of today's education industry. And for this, technology and innovation are key to achieving it.

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Highlighted below are the **main trends in digital transformation and innovation** that have revolutionized the **higher education sector** in recent years, shifting the focus of rectors and academic directors towards an education without limits to address rapid changes in the future:

Hybrid learning environments

The need for new ways to support students has caused investments in the **classroom to acquire specialized videoconferencing tools** creating hybrid models of collaboration or "hyflex models" between remote students with face-to-face students and teachers.

Gartner: Top technology trends in higher education for 2022

Connectivity in remote and onsite classes

More institutions will abolish the traditional model and adapt their learning spaces to hybrid models, **leading to teachers being updated in their professional practice.**

Article: Educational trends after 2021

More efficient operating models

Expanding remote education opportunities increases the vulnerability of institutions to cyber-attacks. Technology that **supports zero trust security, robotic process automation with Artificial Intelligence and modernization of IT infrastructure** reduces risks and increases operational and administrative efficiency.

Gartner: Top technology trends in higher education for 2022

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These approaches have generated the need for institutions and universities to be increasingly prepared to adapt to rapid changes, modernizing their IT platforms and infrastructure and preparing complete professionals for the new market demands.

In order to be at the forefront of innovation and new technologies, it is essential to **eunderstand the expectations of your students, faculty and administrative staff** according to their current needs, linked to the trends before mentioned.
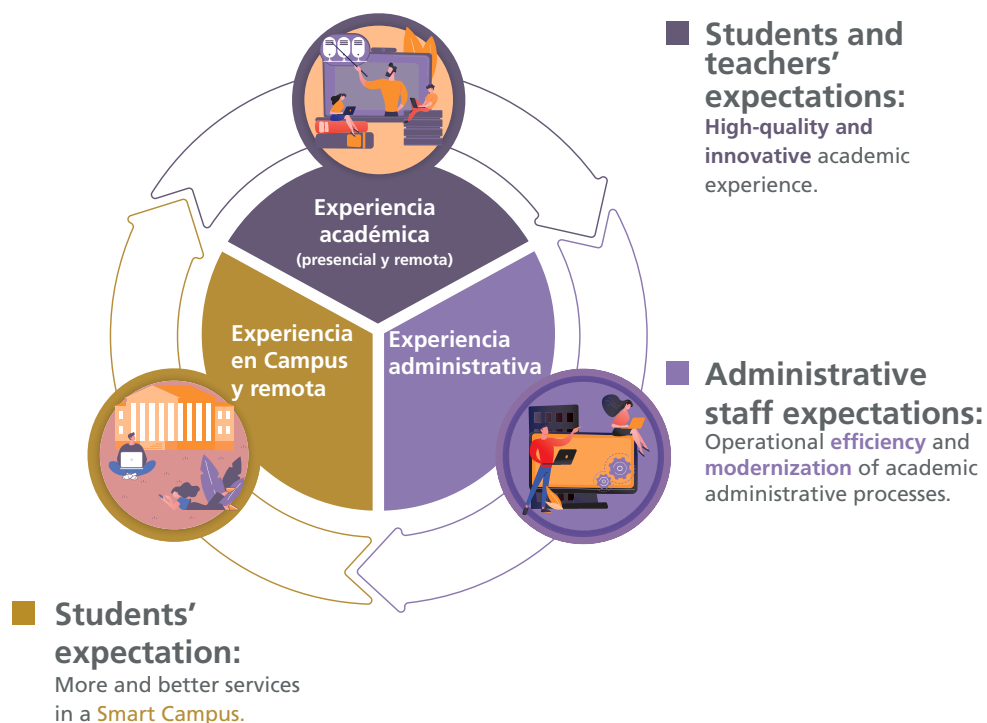
3D CREATOR LAB

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Expectations of students, faculty, and administrative staff:

Experiencia académica (presencial y remota)

Experiencia en Campus y remota

Experiencia administrativa

■ **Students and teachers' expectations:** High-quality and innovative academic experience.

■ **Administrative staff expectations:** Operational efficiency and modernization of academic administrative processes.

■ **Students' expectation:** More and better services in a Smart Campus.

■ **Students' expectation:** Campus (and remote) experience.

Innovative and modern campus that enhances and promotes more and better services to offer a digitally native (digitally disruptive) experience for the student.

Belonging to a prestigious institution with best practices in technology and innovation.

■ **Students and teachers' expectations:** Academic Experience

High quality academic experience, with integration of innovative technology for practice-based learning to promote the development of skills and abilities for academic success and access to the jobs of the future.

■ **Administrative staff expectations:** Administrative experience

Time savings in student registration and admissions processes with digital documents.

Increased productivity through automated processes, artificial intelligence and analytics.

Automate school management to record student activities, inputs and performance, and facilitate principals, teachers and administrators to make educational decisions and effectively manage school resources.

The education sector has focused its interest on achieving greater student success, **better learning experiences and meeting the expectations of students and teachers, both on-campus and remotely.**

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This is now a reality, with

Ricoh Higher Education!

We accelerate your institution's digital adoption by transforming your student, faculty and administrative staff's journey into an **agile, flexible and secure experience,** increasing your institution's prestige and attracting new students.

Learn about its components to improve every moment of experience in your institution!

Students' Expectation

Smart Campus:

Campus (and remote) experience

Admission processes:
Process improvement and automation.

IT infrastructure / DaaS for education:

- IT management services.

- Device management (laptops, tablets, PCs, etc) for students, teachers and administrative staff 24/7.

- Management of servers, networks and service desks.

Managed services in the cloud:
Hosting, Data security and backup, Migration.

Cybersecurity Services:
Endpoint Security, Ransomware Protection, 24/7 Monitoring.

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Administrative Staff Expectations

Operational efficiency and modernization

Administrative Experience

**Time savings
in student registration:**
and admissions processes
with digital documents.

Increased productivity:
through automated processes,
artificial intelligence and analytics.

**Automate school
management:** for the
registration of activities,
contributions and student
performance, making it
easier for principals, teachers
and administrators to make
educational decisions and
effectively manage school
resources.

Student and Teachers' Expectations

Innovation and High Quality:

Academic Experience

Hybrid Classrooms:
Provides the best virtual learning
experience with
high quality audio, video
and collaboration.

Creator Labs:
Laboratories for project
development, entrepreneurship,
innovation and development of
business and labor competencies.

Connectedorkplace:
Implementation of collaboration
rooms for hybrid work and space
management (Ricoh Spaces).

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Exceed the expectations of your students, faculty and staff with Ricoh Experience Lab,

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All our solutions include customized services from the design of process workflows and intelligent academic environments to the installation, configuration, maintenance of technological tools and 24/7 remote support to guarantee the operability of your higher education institution.

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